

Annex A: Survey of Data Caps

Data capping policies of telcos and ISPs are usually part of the respective service providers' Fair Usage Policy. Below is a summary of the existing data caps in the Philippine broadband market.

Company/Product	Data Cap	What happens?	Others
Globe Telecom / Mobile web browsing	1 GB per day or 3 GB per month (whichever comes first)	After hitting the limit, the subscriber will experience browsing at 2G speeds	<p>This applies to all surfing promos and data plans for Globe postpaid and Tattoo Lifestyle Sticks, except PowerSurf. It also doesn't cover surfing charged with regular browsing rates (P5/15 minutes).</p> <p>Mobile surfing offers from Globe are generally meant for emailing, browsing, and search activities. Subscribers who frequently use file-sharing software or download large files are usually the ones affected by this policy.</p>
Globe Tattoo / WiMax	<p>WiMAX plans installed before May 13, 2011:</p> <ul style="list-style-type: none"> •For 512 Kbps: 16 GB – 20 GB per account per month •For 1 Mbps: 21 GB – 25 GB per account per month <p>WiMAX accounts with Speed Boost add-on or if it was installed from May 13, 2011 onwards:</p> <ul style="list-style-type: none"> • For 512 Kbps - 1 GB per account per day • For 1 Mbps - 3 GB per account per day • For 2 Mbps - 5 GB per account per day 	After hitting the limit, the subscriber will experience reduction in browsing speeds	Media streaming and downloading of torrents contribute to extensive use of bandwidth capacity and if left permanently on may be considered as breach of Fair Usage Policy.

	<p>For DSL accounts with Speed Boost add-on or if it was installed from November 11, 2011 onwards:</p> <ul style="list-style-type: none"> • For DSL 1 Mbps - 3 GB per account per day • For DSL 2 Mbps - 5 GB per account per day • For DSL 3 Mbps - 7 GB per account per day • For DSL 5 Mbps - 10 GB per account per day • For DSL 7 Mbps - 10 GB per account per day <p>For LTE plans:</p> <ul style="list-style-type: none"> • For LTE 2 Mbps - 5 GB per account per day • For LTE 3 Mbps - 7 GB per account per day • For LTE 5 Mbps - 10 GB per account per day • For LTE 7 Mbps - 10 GB per account per day 		
PLDT DSL	1GB per day of mobile browsing	Subscribers who exceed the fair use allocation may experience reduction in speed for the duration of the current billing cycle of their subscription.	<p>Web browsing and access to certain applications such as messaging, social networks, games, utilities, and the like on the mobile phone are generally accepted behaviors.</p> <p>Certain peer-to-peer and machine-to machine software/applications are used by subscribers to send and receive very large amounts of data. These activities may cause network congestion and can negatively impact the quality of service that other subscribers experience. PLDT fulfills a service level that is based on</p>

			equitable share of network resources among all of its subscribers. Thus, the service level and/or connectivity to users of peer-to-peer and machine-to-machine software/applications is modulated to ensure that all customers get the best fixed wireless Internet experience. Upon reaching the optimum volume allocation for a single user, the subscriber will still be able to enjoy unlimited access to the Internet, but at a lower speed. This is being implemented to manage overall internet usage and to ensure that all PLDT subscribers can enjoy satisfactory internet service.
Sky Broadband	Subscribers sign up for fixed data allocations per month depending on their plan. During off-peak hours, Subscribers enjoy use of their broadband service without any diminution of their monthly data allocation.	No Fair Usage Policy	
Smart / Mobile web browsing	1.5 GB per month	Subscribers who exceed the fair use allocation may experience reduction in speed for the duration of the billing cycle of their subscription.	Web browsing and access to certain applications such as messaging, social networks, games, utilities, and the like, on the mobile phone are generally accepted behaviors. The 1.5GB allocation applies only to mobile browsing. Other Value-Added Services (VAS) such as push email, messaging, and BlackBerry services usage consumption are not covered. International data charges are also not covered.
Wi-tribe	The Wi-Tribe Fair Usage Policy states that “unlimited” plans are subject to the limits under the Fair Usage Policy. However, neither the Fair Usage Policy nor the Terms and Conditions	Subscribers who breach the Fair Usage Policy may experience a reduction in the	If Subscriber subscribes to a Subscription Plan that does not limit the amount of data that may be downloaded or uploaded during a month, such “unlimited” plans are nevertheless subject to the Fair Usage Policy.

	<p>for each plan specifically provide for the data caps.</p>	<p>upload and download speed and/or suspension or termination of the Service, even without notice to the Subscriber.</p>	<p>The term “unlimited” means that wi-tribe will not place a limit on how much data Subscriber uploads or downloads during a month or other particular period, however, it does not mean that wi-tribe will not take steps to reduce Subscriber’s data rates during periods of congestion or take other actions described in the Fair Usage Policy when Subscriber’s usage is negatively impacting other subscribers.</p>
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